CARE FINDER BY EMBOLD HEALTH

Driving smarter choices, better outcomes

Powerful provider search tool enhances our industry-leading navigation solution

QuantumHealth®

Care Finder by Embold Health is seamlessly built into the Quantum Health experience, guiding members and Care Coordinators to make smarter healthcare decisions.
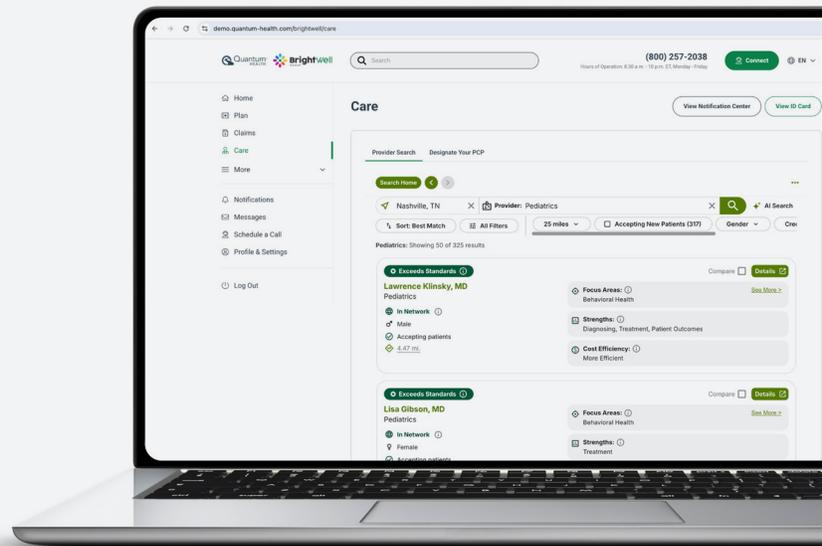
By combining trusted provider performance data with expert support and intuitive search tools, it removes guesswork — highlighting top providers and surfacing the most relevant benefits in every search to improve outcomes.
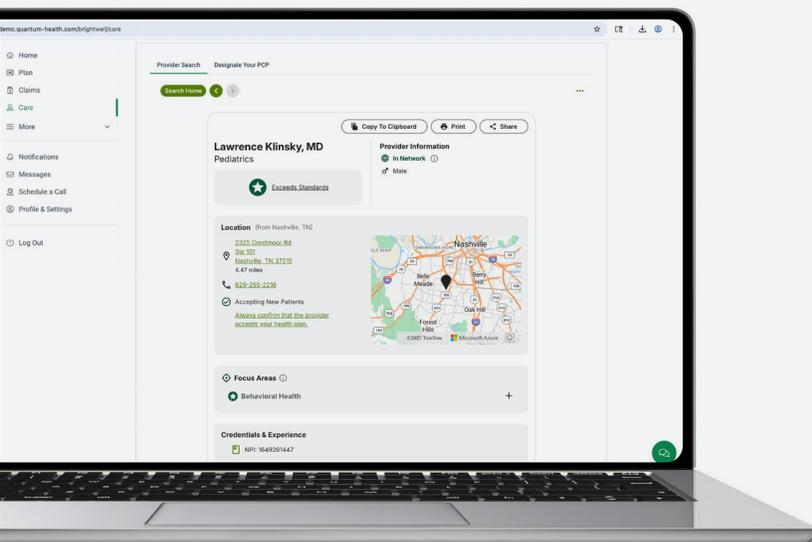
How it helps your people

- **Simplifies** healthcare with a single, reliable place to search for care
- Highlights **high-quality providers** ranked by nationally recognized performance analytics
- Provides direct access to **covered benefits** (telehealth, centers of excellence, etc.)
- **Reduces stress and time** spent finding quality care

10% savings in member out-of-pocket spend

How it helps you

- Drives **better outcomes** through informed provider choices
- Encourages **benefits utilization** by promoting existing programs
- Reduces costs by guiding members to **higher-value, lower-acuity options**
- Delivers an effective and **easy-to-navigate** healthcare experience

Reduction in annual medical spend

QuantumHealth®

Flexible solutions, built for you

Care Finder is designed to fit the way your organization works. Our standard version includes everything most employers need — provider search, trusted performance insights and benefit integration — in one simple, seamless experience. It's the easiest way to guide employees toward high-quality, cost-effective care.

We also offer custom options. From multi-tier and custom networks to personalized, clinically relevant point-solution recommendations, Care Finder can be tailored to match your team and your goals.

		Description	Standard	Custom
Search	Provider scores and rankings	Highlight provider search results by performance, using Embold's patented quality scoring with clear badges and icons to guide members to top care	✓	✓
	Clinical focus areas	Show subspecialty performance with intuitive badges and icons that match members to the right providers for their unique needs	✓	✓
	AI search	Deliver personalized, context-aware search recommendations powered by GenAI to guide members to the best care	✓	✓
	AI chat	Enable conversational AI support in the Assistant that allows members to ask questions about symptoms, conditions or providers		✓
	Custom tagging	Display custom provider badges and icons to recognize specific designations or specialties		✓
Networks	Standard payer networks	Deliver in-network provider search across major national carriers	✓	✓
	Multi-tier networks	Support in-network provider searches with multiple benefit levels or payment tiers — consistent across geographies and member populations		✓
	Local / custom networks	Configure unique provider networks tailored to different member sub-populations		✓
	Reference-based pricing	Support custom reference-based pricing plan and network requirements		✓
Point solutions	Partner promotion	Promote point solution partners across the app and website to build awareness and increase member engagement	✓	✓
	Partner recommendations	Provide member-specific, personalized point solution recommendations within relevant search results to drive stronger partner utilization		✓
	COE steerage	Highlight mandatory Centers of Excellence while suppressing non-COE providers to increase visibility and utilization		✓
External links	Cost transparency link	Provide TiC-compliant links to carrier or TPA cost transparency tools for easy member access	✓	✓
	Client scheduling tools	Present links to client-specific scheduling tools, making it easier for members to book appointments		✓

QuantumHealth®

Unmatched analytics power better care

We evaluate provider quality using a proven, evidence-based approach developed by Embold Health. Our analytics go beyond traditional measures to follow a patient's full care journey, focusing on three essentials:

Appropriateness		Effectiveness		Cost
Is the care medically necessary and supported by the latest science?	+	Was the care delivered according to best practices, and did it achieve the optimal outcomes?	+	Was the care delivered cost-efficiently, without unnecessary expense?

With data drawn from over 230 million journeys, we identify providers who consistently deliver the right care, at the right time, for the right value.

Our methodology is transparent and validated, with results published in peer-reviewed journals and shared directly with providers. This rigorous, evidence-based approach empowers both members and Care Coordinators to choose top-performing providers with confidence.

Better choices. Better outcomes.

Your employees and their families gain confidence in choosing care, and you gain a solution that improves experience, outcomes and cost efficiency. Care Finder makes it easy to connect members to the right providers and the right benefits, every time.

Want to learn more?

Reach out to your
Quantum Health contact

Request a live demo at
quantum-health.com/lets-talk

QuantumHealth®