CARE FINDER BY EMBOLD HEALTH

Driving smarter choices, better outcomes

Powerful provider search tool designed specifically for health systems

QuantumHealth®

Care Finder by Embold Health is now seamlessly built into the Quantum Health experience, giving your patients and care teams the tools they need to make smarter healthcare decisions..
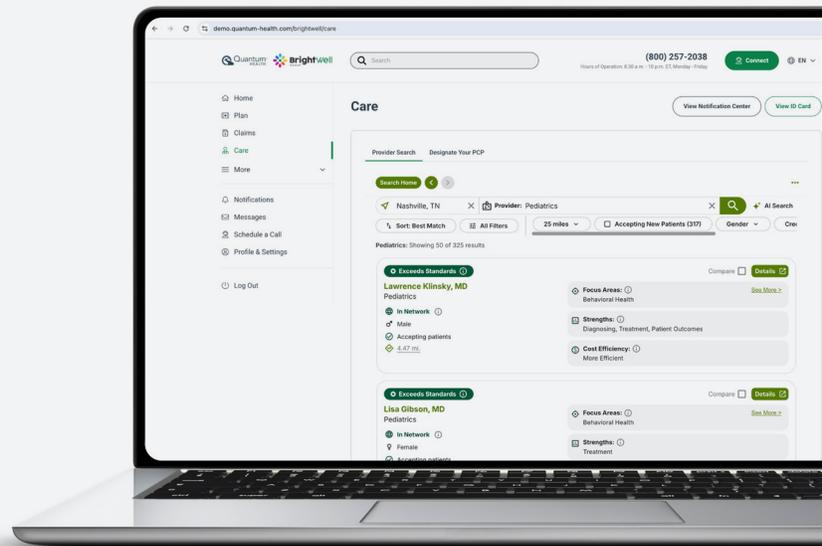
By combining transparent provider performance data with intuitive search and expert support, Care Finder removes guesswork — highlighting top-performing providers in your network and guiding patients to the right care at the right time.
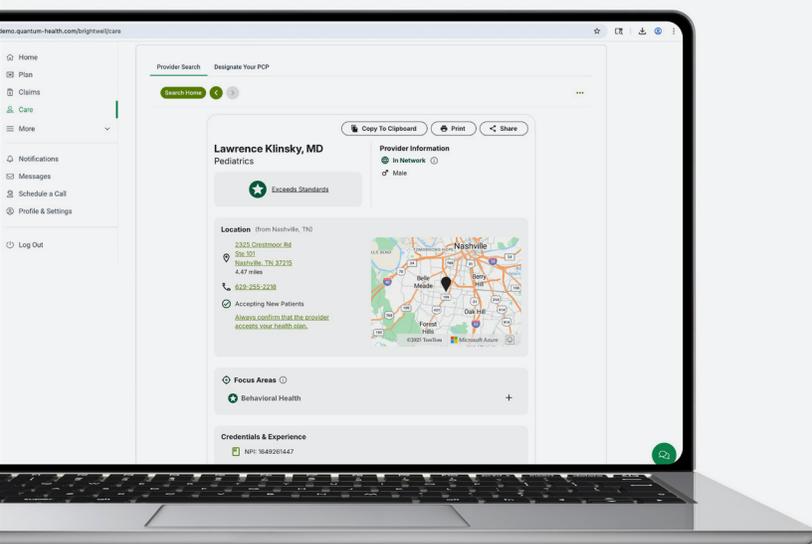
How it helps your patients

- **Simplifies healthcar**e with a single, reliable place to search for care
- Highlights **high-quality providers** ranked by nationally recognized performance analytics
- Provides direct access to **covered benefits** (telehealth, centers of excellence, etc.)
- **Reduces stress and time** spent finding quality care

3x more likely to choose a high-quality specialist

PROVIDER SEARCH

PROVIDER DETAIL

How it helps your health system

- Drives **better outcomes** through informed provider choices
- Strengthens trust by **aligning patient choices** with evidence-based best practices
- **Reduces avoidable costs** by steering patients to effective, lower-acuity care options
- Enhances network performance by highlighting **high-quality physicians** across specialties

5x ROI for hospital clients

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Flexible solutions, built for health systems

Every health system is unique. Care Finder is built to adapt — highlighting your providers, your services and your care priorities. From custom networks to clinically relevant point-solution recommendations and system-specific programs, Care Finder is tailored to align with your goals.

This flexibility ensures the solution complements your strategy and reinforces your role as the trusted guide for patients.

		Description	Standard	Custom
Search	Provider scores and rankings	Highlight provider search results by performance, using Embold's patented quality scoring with clear badges and icons to guide members to top care	✓	✓
	Clinical focus areas	Show subspecialty performance with intuitive badges and icons that match members to the right providers for their unique needs	✓	✓
	AI search	Deliver personalized, context-aware search recommendations powered by GenAI to guide members to the best care	✓	✓
	AI chat	Enable conversational AI support in the Assistant that allows members to ask questions about symptoms, conditions or providers		✓
	Silent steerage	Rank providers by quality score while keeping provider badges hidden	✓	✓
	Custom tagging	Display custom provider badges and icons to recognize specific designations or specialties		✓
Networks	Standard payer networks	Deliver in-network provider search across major national carriers	✓	✓
	Health system networks	Create health system–specific networks with flexible custom tagging	✓	✓
	Multi-tier networks	Support in-network provider searches with multiple benefit levels or payment tiers — consistent across geographies and member populations	✓	✓
	Local / custom networks	Configure unique provider networks tailored to different member sub-populations		✓
	Reference-based pricing	Support custom reference-based pricing plan and network requirements		✓
Point solutions	Partner promotion	Promote point solution partners across the app and website to build awareness and increase member engagement	✓	✓
	Partner recommendations	Provide member-specific, personalized point solution recommendations within relevant search results to drive stronger partner utilization		✓
	COE steerage	Highlight mandatory Centers of Excellence while suppressing non-COE providers to increase visibility and utilization		✓
External links	Cost transparency link	Provide TiC-compliant links to carrier or TPA cost transparency tools for easy member access	✓	✓
	Client scheduling tools	Present links to client-specific scheduling tools, making it easier for members to book appointments	✓	✓
	Hide health system affiliations	Filter provider listings to show only client-specific affiliations	✓	✓

Unmatched analytics power better care

We evaluate provider quality using a proven, evidence-based approach developed by Embold Health. Our analytics go beyond traditional measures to follow a patient's full care journey, focusing on three essentials:

Appropriateness		Effectiveness		Cost
Is the care medically necessary and supported by the latest science?	**+**	Was the care delivered according to best practices, and did it achieve the optimal outcomes?	**+**	Was the care delivered cost-efficiently, without unnecessary expense?

With data drawn from over 230 million journeys, we identify providers who consistently deliver the right care, at the right time, for the right value.

Our methodology is transparent and validated, with results published in peer-reviewed journals and shared directly with providers. This rigorous, evidence-based approach empowers both members and Care Coordinators to choose top-performing providers with confidence.

Better choices. Better outcomes.

With Care Finder, your patients gain confidence in choosing the right care, and your health system gains a proven solution that improves experience, outcomes and cost efficiency. Together, we make it easier to connect patients to the right providers and the right services, every time.

Want to learn more?

Connect with us to discuss custom options

Request a live demo at **quantum-health.com/lets-talk**

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